

Upcoming Workshop

“Assess your Business”

16th to 18th November 2010



Quick Overview

Before embarking on an improvement initiative, it is essential to know what problem you are trying to solve, and which improvement methodology to pursue.

Learn to conduct a comprehensive business diagnostic and gain a holistic view of the current performance and true potential for improvement. Relevant principles of Lean Thinking, Six Sigma, Theory of Constraints and Best Practice will be explored, and participants will be encouraged to review real scenarios from their own environment.

Business Outcomes

- A Business Diagnostic that meets the needs of the **Customer** and addresses where the business is **prospering** towards
- Strong **focus** on the true business levers and **bottom line** improvement
- Four powerful techniques of analysis are utilised to create a **holistic** approach to ensure the evaluation is well **balanced** to the business needs
- The Diagnostic is summarised into **Key Improvement Initiatives** to support the Business Strategy, and provide **clarity** for the Future State Vision and Change Plan.
- The “**right tools**” for the job are determined, to assure no waste of resources on non-value adding activities and improvement “noise”
- **Typical** Improvement Initiatives include Cost Reduction, Lead Time Reduction, Increased Throughput, Quality and Yield Improvement, Improved Customer Service, Responsiveness to Market Changes, Improved Employee Involvement

Target Audience

- Managers, Executives, Change Agents, Continuous Improvement Facilitators
- Individuals seeking knowledge on how to conduct a business diagnostic

Duration & Location

The Workshop will run from 16 to 18 November 2010, 0800 to 1700, in Johannesburg

Included

Relevant course material practically designed to utilise back in the workplace

Refreshments & lunch provided

Certificate of attendance

More information

Contact us at info@thinkingpeople.co.za should you require more information on learning outcomes or a quotation